

**JASPER WATER WORKS & SEWER BOARD, INC.**  
**CORONAVIRUS (COVID-19) RESPONSE PLAN**

In response to the World Health Organization upgrading COVID-19 to a pandemic, recommendations of the Centers for Disease Control (CDC), and the Guidance for Novel Coronavirus, COVID-19 issued by the Alabama Department of Public Health (ADPH) to businesses and employers, the Jasper Water Works & Sewer Board, Inc. (JWWSB) plans to mitigate the spread of COVID-19 by implementing the following Response Plan:

This Response Plan may be updated as new information is disseminated and as more information is available concerning the spread of COVID-19. However, this Response Plan shall remain active until further notice.

The JWWSB is attempting to minimize the number of people required to appear in the office of JWWSB, while remaining open to accept payments and receive information concerning customer water and sewer needs.

Therefore, effective immediately and consistent with the recommendation of the CDC and the ADPH that precautions be taken to limit and/or avoid exposure to the virus JWWSB has closed its lobby to the public, unless otherwise specifically allowed by JWWSB management. For your convenience JWWSB has opened its drive through window to accept all in-person payments for water and sewer services. JWWSB strongly encourages its customers to pay online by going to <http://www.jwwsb.org/>, clicking on the Pay Bill Online tab and creating an account. **Under no circumstance does the Coronavirus pandemic relieve you of your obligation to pay your water and sewer bill.**

To establish or setup an account or if you have questions concerning your account please call (205)-295-2803 or 205-221-2141. To report a Leak please call 205-221-6031.

Additionally, effective immediately and consistent with the recommendations of the CDC and the ADPH that precautions be taken to limit and/or avoid exposure to the virus, the following persons shall not enter JWWSB premises:

1. Persons who have traveled to any of the following countries within the last twenty (20) days: China, Iran, South Korea, Australia, Belgium, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, Switzerland, Monaco, San Marino, Vatican City and any other country added to the CDC's Warning-Level Three, Avoid Non-Essential Travel List, subsequent to the effective date of this posting (<https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>);
2. Persons who reside with or have had close contact with someone who has traveled to one of the above areas within the last twenty (20) days;
3. Persons who have been diagnosed with, or have had contact with anyone who has

been diagnosed with the Coronavirus (COV-19);

4. Persons with fever, cough or shortness of breath or persons who reside with or have had close contact with someone who has a fever, cough or shortness of breath; and
5. Persons who have been asked to self-quarantine by any doctor, hospital or health agency and anyone who has had contact with someone that was asked to self-quarantine.

Anyone attempting entry in violation of these protocols will be denied entry and access by JWWSB personnel.

We apologize for this inconvenience, but we all must work together to limit or stop the spread of COVID-19. It is expected that access to our facility will be limited for some time. The JWWSB thanks you in advance for your understanding and cooperation.

Dated this the 16<sup>th</sup> day of March, 2020.

Michael Williams

MICHAEL WILLIAMS  
Interim General Manager